

About LaGrange College• Founded in 1831 (as a female academy) • Private college with liberal arts ethos • Affiliated with the United Methodist Church • Approximately 1,000 students • Approximately 900 undergraduates • Highest Degree – Ed.S. • 76 full-time faculty • 18 varsity sports teams
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## Planning and Assessment

"Often it is a question not of providing evidence that assessment is occurring, but rather of demonstrating in real, tangible ways that the assessments are actually being used to inform planning, decision making, and resource allocation at the institution."

- Michael Middaugh, Planning and Assessment in Higher Education: Demonstrating Institutional Effectiveness.

#### The Question

How do you assess the effectiveness of **everything** that's going on, do it in such a way that **internal** constituencies trust that assessment and learn from it, and do it in such a way that **external** constituencies find that assessment compelling and authentic?

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When your institution tries to make assessment meaningful for internal constituencies while making it compelling to accrediting agencies, what challenges arise?



## The Answer

Particular tools that bring together people, processes, and structures that make the work of improving institutional effectiveness more rewarding and – for external reviewers – more evident.

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# Tools You Can Expect to Learn about Today

- Assessment Handbook
- Annual Report Template
- Outcome Template
- Information-sharing plans

	Learning Outcomes:	<ul> <li>Design an institution-specific handbook to guide unit assessment, both academic and administrative.</li> <li>Design an annual assessment template, appropriate to the attendee's unique campus role, which includes all the required components for meaningful internal institutional assessment and outside accreditation standards.</li> <li>Formulate and execute information- sharing plans, including feedback, to ensure all appropriate audiences are involved in annual institutional assessment.</li> </ul>
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# Higher Learning Commission

#### Criterion 4. Teaching and Learning: Evaluation and Improvement

The institution demonstrates responsibility for the quality of its educational programs, learning environments, and support services, and it evaluates their effectiveness for *student learning* through processes designed to promote continuous improvement.

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## Criterion 4. Teaching and Higher Learning

Commission

Learning: Evaluation and Improvement

The institution demonstrates responsibility for the quality of its educational programs, learning environments, and support services, and it evaluates their effectiveness for student learning through processes designed to *promote* continuous improvement.

#### Standard V: Educational Effectiveness Assessment

Assessment of student learning and achievement demonstrates that the institution's students have accomplished educational goals consistent with their program of study, degree level, the institution's mission, and appropriate expectations for institutions of higher education.

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**Middle States** 

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# SECTION 8: Student Achievement

8.2 The institution *identifies expected outcomes*, assesses the extent to which it achieves these outcomes, and provides evidence of seeking improvement based on analysis of the results in the areas below:

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SACSCOC

SACSCOC

#### **SECTION 8: Student Achievement**

8.2 The institution *identifies expected outcomes, assesses the extent to which it achieves* these outcomes, and provides evidence of seeking improvement based on analysis of the results in the areas below:



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SACSCOC





How hard is this to do well?

Very Hard!

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Standard Under Review	Non-Compliant In the Off-Site Review	Non-Compliant In the On-Site Review	
8.2 a. (Educational Programs)	61%	32%	
8.2 c. (Educational Support)	52%	17%	



#### What LC Learned from the Reaffirmation Process

- Old annual report template overwrought and disconnected
- Inappropriate assessment measures in some programs (i.e., course grades)
- Insufficient analysis of results (and sometimes absence of results)
- Overt connection lacking between annual report assessment and strategic plan, and between assessment and budget decisions

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#### ASSESSMENT HANDBOOK for Academic Programs Academic Support Units and Administrative Units

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- Executive Summary of findings one goal with a significant improvement, assessment tools used, steps used to improve, and resources needed
- Progress report on goals from past year (templates provided for program/unit and student learning outcomes)

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- Progress report on faculty/staff scholarship
- Progress report on recent graduates
- Report Student to Faculty Ratio, Generated Hours, and Course Mapping to Outcomes
- Rubric to measure the effectiveness of annual report
- Program goals for next year (template)









	al Report (Stude	-	i) Plan Year:	
mic Support Unit Na		-	, "Hui rour	
	me:	0.0.0		
form:				
		Date Submitted:		
nes:				
** Which part of LaGrange College's Strategic Plan does each outcome support? (be specific) Refer to the Strategic Plan document prepared for this				
nd in Appendix F. You m	ay use numbers and letters	, such as "UC,1" to identify the part	of the Strategic Plan that each supports.	
Assessment Tools	Results/Analysis	Recommendations/Improvement	New Resource Impact	
			(financial, personnel, equipment, facilities)	
	nd in Appendix F. You m	ed in Appendix F. You may use numbers and letters	nd in Appendix F. You may use numbers and letters, such as "UC,1" to identify the part $\ensuremath{D}$	

	inite ouppoint officine	ame: Academic Success	Center (PACE)	
ndividual completin	g form: Rod East		Date Su	bmitted: 9/20/19
ersistence. udent Learning Outco	·		onar surategres that enhance i	earning and strengthen academic
	ind in Appendix F. You r			gic Plan document prepared for this t of the Strategic Plan that each supports.
2.				New Resource Impact
2. Specific Desired <u>Measurable</u> Results related to Outcomes Listed Above	Assessment Tools	Results/Analysis	Recommendations/Improvement	(financial, personnel, equipment, facilities)

Academic Program Annual Report (Student Learning Outcomes) Plan Year: 2019 - 20 Academic Program Name: English							
Individual completing form:			Date Submitted:	9/20/19			
students the satisfaction ensuir resource/lives, of the tenacio the people who wield those ins desire to how their ressoning so condition will lead them to mak word. <b>3. Demonstrate knowledge of</b> <b>1. Which part of LaGrange College</b> be found in According. F. Vi- al 1, A. 2	ng from close critical analys us and honorable search fo truments. And as writers, y kiklis. Most of all, we are co te creative and useful contri- lefore graduating from LaG literary styles of different J er's Strategic Plan does paid strategic Plan does paid	is of other writers' words. As s r trustworthy resources that p we aim to stimulate—or even ammitted to developing conter ibutions to our world via their irange College, English majors periods in American Uterature b outcome the state of the state b outcome the state of the state such as "I,C,1" to identify the	rowide the best answers to our quee waken nour students a passion in implative, ethical persons whose bro- imagination, intellect, and insight, i will be able to do the following: the student of the strategic Plan docu- part of the strategic Plan docu- part of the strategic plan that each	tue of intellectual persistence, of mental tions about iterature and lenguage and or precise workal expression along with a decede perspectives on the human ill conveyed by the power of the written ment prepared for this template that can supports.			
Specific desired measurable results related to outcomes itemized above.	Assessment Tools	Results/Analysis (Add additional pages, if needed.)	Recommendations/Improvement (Add additional pages, if needed.)	New Resource Impact (financial, personnel, equipment, facilities)			
1a. Graduating majors will score at least 80% on the programmatic "passages"		needed.)	maxeltite				





Specific desired <u>measurable</u> results related to outcomes itemized above.	Assessment Tools	Results/Analysis (Add additional pages, if needed.)	Recommendations/Improvement (Add additional pages, if needed.)	New Resource Impact (financial, personnel, equipment, facilities)
1a. Graduating majors will score at least 80% on the programmalit. "passages" exam in American Literature.	Passages Exam – Students take this multiple-choice exam during the required Senior Capstone Course. The exam requires students to be able to identify the literary style and the period in which the passage was written.	All graduating seniors scored at least 84% on the exam, so the majors met the goal. Even though the goal was met, the scores were lowest in the modernist period.	In ENGL 4140, the modernist period will be lengthened by one week in order to cover the time period in greater detail.	None.
1b. Students will score above the 50 <sup>th</sup> percentile on the American Literature portions of the major	XXXX Major Field Test in Literature - On this nationally normed exam, are five section	The percent of students scoring above the 50 <sup>th</sup> percentile on the test are lows:		
test.	related to the periods of American Literature (Colonial & Early Natl, Romantic, Realism and Naturalism, Modernist, and Contemporary).	Colonial&Early Natl = 75% Romantic = 90% Realism&Naturalism= 80% Modernist = 100% Contemporary = 85%		
1c. On the senior exit survey, at least 80% of students will rate "I learned about the literary styles of different periods in American Literature during my studies at LC" at a level of 4 or 5.	Senior Exit Survey – On the exit survey for English majors, students rate their perception One question asks students to rate the statement "I learned about the literary styles			





Faculty Member's/ Student's Name	Full-time (FT) or Part-time (PT)	Type of Schokarsh	ilp or Creative Act	ivity		
			Progress re	7 on page 12 of Assessment port on recent graduates.		
			Student's Name	Employed? Provide any details known (full-time, part-time, name of employer, etc.)	Accepted to graduate school? Provide any details known (Names of graduate schools, assistantships or scholarships offered, etc.)	Attending graduate school? Provide any details known (Names of graduate school, assistantship or scholarship offered, major field, etc.)



























